



Our Ref: PW/AKB/FOI/0524/831

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

16th May 2024

Telephone: 0300 123 1461

Sent by email

Dear

FOI-0524-831

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 9th May 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

This is a Freedom of Information request in relation to commissioned NHS Adult Audiology services.

Please could you respond to the six questions below?

1. In which localities / places do you currently commission an NHS Adult audiology service within your ICB geography?

Service delivered ICB wide.

2. For each locality / place, please could you confirm: a) The name of each audiology provider; b) The locations where they deliver this service?

North contract, covering North Staffordshire and Stoke-on-Trent: Scrivens and Specsavers.

South contract, covering Staffordshire and Surrounds, Cannock Chase, East Staffordshire and South East Staffordshire and Seisdon Peninsula: Industrial Diagnostics Outside Clinic, Scrivens and Specsavers.

3. Based on billing data for the last three months, please could you confirm the percentage share of the overall service volume for each audiology provider?

Specsavers: 74%

Scrivens:16%

Industrial Diagnostics:8.5%

Outside Clinic: 1.5%

4. What are your timescales for ensuring the full-scale introduction of self-referral for commissioned NHS Adult audiology services for all localities/places in your ICB geography?

Introduced ICB wide on the 29th September 2023.

5. What are your plans for reviewing and improving wax removal provision across the ICB - including patients with or without an associated hearing loss - and do you have timescales in mind for introducing such a service?

No agreed plans, decisions or timescales.

6. Where the ICB holds multiple commissioned NHS Adult audiology service contracts at Place level what are the ICB's plans to rationalise and harmonise provision consistently across the geography, including tariffs, service specifications and inclusion/exclusion criteria?

The ICB intends to rationalise and harmonise provision consistently across the geography, including tariffs, service specifications and inclusion / exclusion criteria.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance