

FOI/10/156

To whom it concerns,

## Freedom of Information Act 2000 Request

Would you kindly make available to us the following information in an electronic format.

The questions relate to the NHS Staffordshire and Stoke-on-Trent Integrated Care Board (ICB) and should be answered separately for financial years 2019/2020, 2020/2021, and 2021/22. We have given examples of model answers to help you respond. **Please note: We only need information on Stoke-on-Trent.**

1. How many NHS providers (hospital or community) do you commission to provide audiology diagnostic services?

**2 community providers**

2. How many NHS providers (hospital or community) do you commission to provide hearing aid services?

**none**

3. Do you commission non-conventional hospital/community providers such as those on a High Street e.g., Boots, Specsavers to provide audiology diagnostic services? If so, how many?

***“Yes, Scrivens and Specsavers.”***

4. Do you commission non-conventional hospital/community providers such as those on a High Street e.g., Boots, Specsavers to provide hearing aid services? If so, how many?

***“Yes, Scrivens and Specsavers.”***

5. What is your tariff for audiology diagnostics (e.g. hearing tests)?

**See following table**

<b>Assessment Only</b>	<b>£56.32</b>
Assessment fitting of 1 aid and follow up	<b>£169.98</b>
Assessment, fitting of 2 aids, and follow up	<b>£283.65</b>
<b>Delayed Fitting</b> Second Aid Delayed Fitting of second aid where patient is eligible for Bilateral Fitting	<b>£113.66</b>
<b>Aftercare (charged once per patient per annum)</b>	<b>£28.67</b>

6. What is included within the tariff for audiology diagnostics?

**“See answer for question 5”**

7. What is your tariff for audiology rehabilitation (hearing aid prescription, fitting and care)?

**“See answer for question 5”**

8. What is included within the tariff for auditory rehabilitation (e.g. assessment, hearing aid prescription and fitting (one or two) and a routine follow up)

**“See answer for question 5”**

9. What was your total spend on audiology diagnostics for each financial year asked for?

**See table below**

Column A	<b>2019-2020</b>	<b>2020-2021</b>	<b>2021-2022</b>
<b>All Providers</b>	<b>Cost?</b>	<b>Cost?</b>	<b>Cost?</b>
<i>Assessment Only</i>	£36652.00	£11,466.00	£19,561.00
<i>Assessment and fitting of 1 Hearing Aid</i>	£12,370.00	£7,131.00	£11,596.00
<i>Assessment and fitting of 2 Hearing Aid</i>	£76,337.00	£282,864.00	£555,875.00
<i>Delayed Fitting of second Hearing Aid</i>	£0	£0	£0
<i>Aftercare</i>	£7,225.00	£158,625.00	£147,601.00
<i>Replacement Hearing Aid</i>	£420.00	£2,750.00	£280.00
<b>Grand Total</b>	<b>£533,004.00</b>	<b>£377,280.00</b>	<b>£734,913.00</b>

10. What was your total spend on audiology rehabilitation (hearing aid fittings and care) for each financial year asked for?

***See table on previous page***

11. How many new hearing aids did you commission for each financial year asked for?

***“hearing aids supplied based on need.”***

12. Did you receive a report from your audiology providers detailing actual activity for each financial year?

**Yes – quarterly monitoring reports received**

13. Would you be happy to participate in a future study that required all of your audiology providers to submit a standardised detailed report of actual activity undertaken (this would be written within the contracts between ICB's and their audiology providers)?

**Happy to discuss**