



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Our Ref: PW/AKB/FOI/0524/833

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

6th June 2024

Telephone: 0300 123 1461

Sent by email

Dear

FOI-0524-833

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 10th May 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

- 1. Continence care is free at the point of access. We are aware former CCGs used to offer either a weekly payment to care providers to fund the purchase of continence aids (i.e pads) themselves or in some cases free issued continence aids (i.e. pads) to care home residents via the local continence service. Please outline the current approach across the ICB for continence provision for both residential and nursing care home residents, and when was this last reviewed?**

For individuals placed in a 24-hour care home with nursing, a weekly continence fee is paid on top on the nationally mandated Funded Nursing Care (FNC) weekly rate. This process has been in place sine pre 2015 and has not been reviewed since this time.

- 2. If your ICB currently offers a weekly payment, please outline what the current weekly payment paid to care providers by your ICB for continence aids (i.e. pads), and when was this last reviewed.**

Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.

The continence weekly fee paid to care providers as described above is £6.00. This process has been in place since pre 2015 and has not been reviewed since this time. When an individual is assessed, the outcome letter will document details regarding the continence payment to the care provider.

- 3. If your ICB currently provides free issues products by your local continence service, please confirm how many continence aids (i.e. pads) are issued per resident per day, and what determines the number of continence aids (i.e. pads) each resident will receive, and when this was last reviewed.**

Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.

The ICB does not hold this information. Please send your request to Midlands Partnership University NHS Foundation Trust; contact details as follows:

<https://www.mpft.nhs.uk/about-us/freedom-information>

- 4. Please provide the appropriate contact details for continence assessments and funding decisions/applications. (Please provide a name, title, email address, phone number and address)**

The ICB does not hold this information. Please send your request to Midlands Partnership University NHS Foundation Trust; contact details as follows:

<https://www.mpft.nhs.uk/about-us/freedom-information>

- 5. Please outline your future proposals and timeline for the review of continence care among your ICB, and when this was last reviewed.**

Continence services have not been reviewed since the inception of the ICB in July 2022. The ICB priorities and plans are available on the ICB's website (link below). There are no current plans to review continence services by the ICB.

[Our publications and policies - Staffordshire and Stoke-on-Trent \(icb.nhs.uk\)](https://www.mpft.nhs.uk/about-us/freedom-information)

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance