

## SCHEDULE 1 - THE PROJECT

The dementia advocacy service is to assist and support older people with dementia and memory impairment to communicate, exercise and defend their rights and to fully participate in the many decisions affecting their lives.

To provide specialist advocacy support to people with dementia at key times of transition of change.

Fully qualified advocates can support individuals living with dementia to:

- Exercise their rights to make choices
- Play a full part in decisions and to contribute to consultation about issues affecting their lives.
- Achieve desired outcomes and prevent where possible outcomes they do not want.
- Protect and exercise their rights and secure their entitlements.
- Promote their wellbeing and improve their quality of life.

### 1. Criteria / Service Description

#### **Service description:**

- One to one support from a qualified paid advocate to enable the views and wishes of the client to have full consideration.
- The service is issue led although the service does not operate on a one only issue, but clients frequently have many issues.
- Advocates will have an active caseload of up to 25 cases at any one time.
- The advocate works with a client until whenever possible all the issues are resolved.

#### **Service User Criteria**

- Criteria for the project include clients having diagnosis of dementia or having memory impairment.
- Clients are aged 50 plus.
- Referrals only accepted from Stoke and North Staffs
- Access of the service is via a number of routes including, self-referral, health professions, social care staff, family care providers, care homes, Dementia advisory service and voluntary sector.