

Our Ref: PW/AKB/FOI/0824/945

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

22nd August 2024

Telephone: 0300 123 1461

Sent by email

Dear

FOI-0824-945

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 1st August 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

1. How many cyber incidents ([threat](#) and [breach](#)) occurred in the last two years (1st of July 2022-1st of July 2024)?

[Four threat tickets and zero breach tickets.](#)

2. For each of the following cyber incident types, please indicate if your organisation experienced them in any month from the 1st of July 2022- 1st of July 2024. If yes, specify the month(s) in which they occurred:

- **Phishing attacks: Yes/No. If yes, which month(s)?** [Yes, all months](#)
- **Ransomware attacks: Yes/No. If yes, which month(s)?** [No](#)
- **Distributed Denial of Service (DDoS) attacks: Yes/No. If yes, which month(s)?** [No](#)
- **Data breaches: Yes/No. If yes, which month(s)?** [No](#)
- **Malware attacks: Yes/No. If yes, which month(s)?** [No](#)
- **Insider attacks: Yes/No. If yes, which month(s)?** [No](#)
- **Cloud security incidents: Yes/No. If yes, which month(s)?** [No](#)
- **Social engineering attacks (excluding phishing): Yes/No. If yes, which month(s)?** [No](#)
- **Zero-day exploits: Yes/No. If yes, which month(s)**

3. For each of the following supplier types, please indicate if any cyber incidents related to them occurred between the 1st of July 2022-1st of July 2024. If yes, specify the volume of cyber incidents that occurred:

- IT service providers: Yes/No
- Medical equipment suppliers: Yes/No
- Software vendors: Yes/No
- Cloud service providers: Yes/No
- Data storage/management companies: Yes/No
- Telecommunications providers: Yes/No
- Security service providers: Yes/No
- Managed service providers (MSPs): Yes/No
- Third-party payment processors: Yes/No

Please refer to individual healthcare provider organisations within Staffordshire and Stoke-on-Trent for information relating to third-party cyber incidents. Contact details as follows:

Midlands Partnership University NHS Foundation Trust
<https://www.mpft.nhs.uk/about-us/freedom-information>

University Hospitals of North Midlands NHS Trust
<https://www.uhnm.nhs.uk/contact-us/>

University Hospitals of Derby and Burton NHS Trust
<https://www.uhdb.nhs.uk/freedom-of-information-foi/>

Royal Wolverhampton NHS Trust
<https://www.royalwolverhampton.nhs.uk/about-us/freedom-of-information/>

North Staffordshire Combined Healthcare NHS Trust
<https://www.combined.nhs.uk/get-in-touch/freedom-of-information/>

4. During the period from 1st of July 2022 -1st of July 2024, did your organisation experience any of the following impacts due to cyber incidents?

- Were any appointments rescheduled due to cyber incidents? Yes/No
- Was there any system downtime lasting more than 1 hour? Yes/No
- Did any data breaches occur? Yes/No
- Were any patients affected by data breaches? Yes/No

The Advanced cyber incident in August 2022 and the more recent CrowdStrike non-cyber related incident in July 2024 both had an impact on healthcare providers, including Primary Care, however this did not have a direct impact on the Staffordshire and Stoke-on-Trent ICB organisation itself. Please refer to Healthcare Providers for more information re any specific information regarding these incidents, including whether any appointments were rescheduled, if there was any system downtime

lasting more than one hour, whether any data breaches occurred and if any patients were affected by data breaches.

5. What percentage of your cybersecurity budget is allocated to each of the following supply chain security technologies? Please indicate the percentage for each:

- **Third-party risk assessment tools: ___%**
- **Vendor management systems: ___%**
- **Supply chain visibility and monitoring solutions: ___%**
- **Secure data sharing platforms: ___%**
- **Multi-factor authentication for supplier access: ___%**
- **Endpoint detection and response (EDR) for supplier systems: ___%**

The ICB does not have a specific cyber security budget. All infrastructure services are provided by the Staffordshire and Shropshire Health Informatics Service.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Yours sincerely

Paul Winter
Associate Director of Corporate Governance