

Our Ref: PW/AKB/FOI/0824/965

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

30<sup>th</sup> August 2024

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0824-965**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 22<sup>nd</sup> August 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**My request is as follows:**

**1. How many cyber incidents occurred in the last two years (1st of July 2022-1st of July 2024)? Please provide separate information on:**

- **Cyber incidents that occurred within the NHS Staffordshire and Stoke-on-Trent ICB?**

None, as confirmed by the Staffordshire and Shropshire Health Informatics Services, the team who support the ICB with cyber security and other IT services.

- **Cyber incidents NHS Staffordshire and Stoke-on-Trent ICB reported to NHS England?**

None, as above.

**2. During the period from 1st of July 2022 -1st of July 2024, please provide accurate information on or the closest estimates for:**

- **The number of rescheduled patient appointments due to cyber incidents?**
- **The number of incidents that were a result of human error?**
- **The duration of any system downtime caused by the incident?**
- **The number of data breaches that occurred?**

- **The number of patients affected by data breaches?**

The ICB does not provide direct patient care. Please request this information from the Staffordshire and Stoke-on-Trent Healthcare Providers. Contact details below:

**Midlands Partnership University NHS Foundation Trust**  
<https://www.mpft.nhs.uk/about-us/freedom-information>

**University Hospitals of North Midlands NHS Trust**  
<https://www.uhnm.nhs.uk/contact-us/>

**University Hospitals of Derby and Burton NHS Trust**  
<https://www.uhdb.nhs.uk/freedom-of-information-foi/>

**Royal Wolverhampton NHS Trust**  
<https://www.royalwolverhampton.nhs.uk/about-us/freedom-of-information/>

**North Staffordshire Combined Healthcare NHS Trust**  
<https://www.combined.nhs.uk/get-in-touch/freedom-of-information/>

- 3. What percentage of your organisation's total training budget is allocated to cybersecurity-related training for the current fiscal year? \_\_\_\_%**

The ICB Digital training budget is not broken down into specific areas e.g. cyber and covers all aspects of Digital skills development.

- 4. Does your organisation have a formal cybersecurity skills assessment process to identify skill gaps among employees? Yes / No**

No, however cyber security and data security training are both part of the ICB mandatory training programme.

- 5. If yes, please provide information on:**

- a) A description of the assessment methodology
- b) The frequency with which these assessments are conducted
- c) How the results of these assessments inform training initiatives

Not applicable.

- 6. Has your organisation implemented specific measures to address and mitigate cybersecurity risks associated with human error? Yes / No**

**If yes, please provide information on:**

Yes, the ICB has introduced mandatory cyber security training and runs periodic phishing tests to assess the level of risk associated with human error.

- a) Targeted training programmes
- b) Awareness campaigns
- c) Any technological solutions implemented to reduce the risk of human error

- a) Mandatory cyber security training.
- b) Cyber risks are regularly assessed by the ICB and mitigating actions taken, as well as phishing campaigns to assess ongoing risk.
- c) Technology-enabled mitigation of risks associated with human error include leveraging advanced configuration capabilities in Microsoft 365.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

#### **To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**