

Our Ref: PW/AKB/FOI-08-081

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

26<sup>th</sup> August 2022

Telephone: 0300 123 1461

Sent by email

Dear

**FOI FOI-08-081:  
Your request for information under the Freedom of Information Act 2000**

Thank you for your request dated the 16<sup>th</sup> August 2022. We can confirm that Staffordshire and Stoke-on-Trent Integrated Care Board does hold the information that you have requested. Please see our responses in blue below / attached:

**Does your ICB currently use RPA (Robotic Process Automation)?**

Currently Staffordshire and Stoke-on-Trent ICB do not use Robotic Process Automation (RPA) directly as an organisation. Although a project is underway to utilize RPA for HR/Workforce.

**Which departments within your ICB currently use RPA?**

None currently.

**Which commercial partner is your ICB currently using?**

Blue Prism

**Is the ICB intending to expand the use of RPA?**

The intention is to expand the use of RPA to other ICB Departments/Teams.

**Total budget spend on RPA?**

£350K

**Forecasted investment in RPA?**

To be determined following review and benefits realisation exercise of the RPA for HR/Workforce Project.

Chair: Prem Singh

Interim Chief Executive Officer: Peter Axon

**Which departments have been identified for RPA projects?**

HR/Workforce, Primary Care, Finance and accounting (including payroll), Procurement and supply chains, Informatics and reporting.

**The name of the ICB's current TIE?**

Not applicable.

**Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire. SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Deputy Director of Corporate Governance,**  
**Compliance & Data Protection/Data Protection Officer**