



Our Ref: PW/AKB/FOI/11/618

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

27<sup>th</sup> November 2023

Sent by email

Telephone: 0300 123 1461

Dear Sir/Madam

**FOI-11-618**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 21<sup>st</sup> November 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**I have a freedom of information request regarding the use of multi-medicine pill pouches to increase medication compliance, save on medication waste and increase adherence rates for especially the polymedicated elderly.**

**Could you please answer the following questions:**

**1. Within your ICS**

- a) **Where are you using multi medicine pill pouches? E.g., acute hospitals, mental health hospitals, nursing homes, residential care homes, patient's homes. Kindly provide a name and department of this place.**
- b) **Which type of organization is requesting them? E.g., Hospitals, nursing homes, community care providers.**
- c) **Who provides these pouches? E.g., Hospitals, community pharmacies (Please state name & address).**

**2. Does your ICS conduct continued care at home visits solely for the purpose of conducting medication adherence prompts? If so,**

- a) **What type of patient are you providing this service for? E.g., Fragility, mental health, Parkinson's disease, epilepsy.**
- b) **How many patients require these medication prompt visits per month?**
- c) **How long does it take for the staff member/ carer to conduct a patient medication prompt visit?**

**3. In your ICS, are you using medical devices or technology to improve medication adherence at home? If so,**

- a) What type of device/ technology are you using?
- b) Is this device/ technology used in conjunction with patient medication prompt visits? Or has this reduced the number of medication prompt visits required?
- c) Are you planning on increasing investment or the number medication adherence solutions available to your local population to improve medicines adherence at home? (Especially for the most vulnerable patients.) If so, how?

The ICB does not provide any of these compliance aids. Your request should be sent to the following Providers who may provide these compliance aids:

**Midlands Partnership University NHS Foundation Trust**  
<https://www.mpft.nhs.uk/about-us/freedom-information>

**University Hospitals of North Midlands NHS Trust**  
<https://www.uhnm.nhs.uk/contact-us/>

**University Hospitals of Derby and Burton NHS Trust**  
<https://www.uhdb.nhs.uk/freedom-of-information-foi/>

**Royal Wolverhampton NHS Trust**  
<https://www.royalwolverhampton.nhs.uk/about-us/freedom-of-information/>

**University Hospitals of Birmingham NHS Foundation Trust**  
<https://www.uhb.nhs.uk/freedom-of-information.htm>

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House



**Staffordshire and  
Stoke-on-Trent**  
Integrated Care Board

Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**