

# Oliver McGowan Mandatory Training



This training is named after  
Oliver McGowan and is part of  
the Oliver McGowan campaign.



The campaign is led by Oliver's mother, Paula McGowan OBE, who believes that all health and social care staff should have the right training to provide safe, compassionate, and informed care to autistic people or people with a learning disability.

## Oliver's death shone a light on the need for this training.

The Health Care Act 2022 requires that all service providers registered with the Care Quality Commission (CQC) must ensure their staff receive training on learning disability and autism awareness. The preferred and recommended training is the Oliver McGowan Mandatory Training.

This training is split into two parts, with the second part split into two tiers. Healthcare staff must complete the tier most appropriate to their role.



### What training do I need to complete?

The training is split into two parts, with the second part split into two tiers.

**Part one training:** Everyone must complete part one of the training. This can be completed via eLearning, and will take 90 minutes. Then you go on to do part two, and you either do tier one or tier two training.

**Part two training:** If you're in a patient-facing role (this includes receptionists) or if you directly support people with a learning disability and/or autistic people, you complete **tier two training**. Everyone else should complete **tier one training**.



**Tier one training** is delivered via a 60-minute webinar and is led by experts with lived experience of autism and learning disability.

**Tier two training** is delivered face-to-face. This will either be a full day, or delivered over two three-hour sessions over two days.

## How do I book onto the training?

Scan the QR code to access the booking system:



## Why do I need to complete this training?

Aside from it being a mandatory requirement, everyone with a learning disability and/or autistic people, deserves to live a longer, healthier, and more independent life.



In Staffordshire and Stoke-on-Trent, people with a learning disability and/or autistic people, have told us they want to feel listened to, supported, and understood, when using health services.

This training will support that to happen and is also a part of a wider campaign across Staffordshire and Stoke-on-Trent. This campaign asks us to consider the reasonable adjustments – or small changes – that we can make as professionals to improve the experience of people with a learning disability and/or autistic people, when using health services.

## What small changes can you make today to improve the experiences of people who use your service?

Our website lists some of the small changes that people have told us could make a real difference:



### Any questions?

Please get in touch with the Oliver McGowan Mandatory Training team if you have any further queries.



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